

DURATURN

DYNACARGO



TBR TIRE LIMITED WARRANTY

LIMITED WARRANTY

Duratum/Dynacargo Radial TBR (Truck and Bus Radial) Tire Limited Manufacturers Warranty November 1, 2018.

TO OBTAIN AN ADJUSTMENT

- You must present the tire to be adjusted to a current Duratum/Dynacargo Commercial Truck Tire Dealer. Tires replaced on an adjustment basis become the property of Duratum/Dynacargo.
- You must pay for taxes, fees or any additional services you order at the time of adjustment.
- No claim will be recognized unless submitted on a Duratum/Dynacargo claim form (supplied by the Duratum/Dynacargo Commercial Truck Tire Dealer), completely filled out and signed by you, the owner of the tire presented for adjustment, or your authorized agent.

FOR SERVICE ASSISTANCE OR INFORMATION

- First contact the nearest Authorized Duratum/Dynacargo Commercial Truck Tire Dealer.
- If additional assistance is required:
 - Visit our website at www.duraturntires.com.
 - E-mail the Duratum/Dynacargo Customer Relations Department at info@duraturntires.com or
 - Write to Duratum/Dynacargo Customer Assistance Service Department
150 South Los Robles Avenue, Suite 400
Pasadena, CA 91101

WHO IS ELIGIBLE FOR WARRANTY COVERAGE

You are eligible for the benefits of this warranty if you meet all the following criteria:

- You are the owner or authorized agent of the owner of new Duratum/Dynacargo Truck Bus Radial (TBR) tires.
- Your tires bear Department of Transportation (DOT) prescribed tire identification numbers and are not branded "NA" (Not Adjustable).
- Your Duratum/Dynacargo truck tires have been used only on the vehicle on which they were originally installed according to the vehicle manufacturers or Duratum/Dynacargo recommendations.
- Your tires were purchased on or after January 1, 2014.

WHAT IS COVERED UNDER THIS WARRANTY AND FOR HOW LONG

PRORATED TIRE REPLACEMENT

Duratum/Dynacargo truck tires covered by this warranty that become unserviceable due to a defect in workmanship or material during the life of the original usable tread (down to 2/32" remaining usable tread), will be reimbursed to the owner on a prorated basis. You pay only for the mounting, balancing, taxes and fees.

HOW TO CALCULATE THE PRORATED AMOUNT

The replacement price will be calculated by multiplying the current Duratum/Dynacargo "predetermined price for adjustment" or current advertised selling price at the adjustment location (whichever is lower) by the percentage of usable original tread that has been worn off at the time of adjustment. You pay for mounting, balancing, and amount equal to the full current Federal Excise Tax and any other applicable taxes and fees for the comparable new Duratum/Dynacargo replacement tire.

PRORATED REIMBURSEMENT EXAMPLE

If your disabled tire had an original 16/32" of usable tread depth and is worn to 8/32" of usable tread remaining you have used 50% and therefore must pay 50% of the predetermined price for adjustment or advertised selling price of a comparable tire, plus an amount equal to the full current Federal Excise Tax applicable to the comparable new replacement tire at the time of adjustment. If the price of the comparable tire is \$400.00, the cost to you would be \$200.00 plus Federal Excise Tax, mounting, balancing and any other applicable taxes.

DEFINITION OF A COMPARABLE TIRE

A "comparable" new Duratum/Dynacargo tire may either be the same line of tire or, in the event that the same tire is not available, a tire of the same basic construction and quality with a different sidewall or tread configuration. If a higher priced tire is accepted as replacement, the difference in price will be at an additional charge to you.

Any replacement tire provided pursuant to this warranty will be covered by the Duratum/Dynacargo warranty in effect at the time of replacement.

WHAT THIS WARRANTY DOES NOT COVER

IRREGULAR WEAR OR TIRE DAMAGE DUE TO:

- Road hazards (including punctures, cuts, snags, impact breaks, etc.)
- Wreck, collision, or fire.
- Improper inflation, overloading, high speed spinup, misapplication, misuse, negligence, racing, chain damage, or improper mounting or demounting.
- Mechanical condition of the vehicle.
- Ride disturbance after the first 2/32" treadwear or due to damaged wheels or any vehicle condition.
- Any tire intentionally altered after leaving a factory producing Duratum/Dynacargo tires to change its appearance (example: white inlay on a black tire).
- Tires with weather cracking which were purchased more than five (5) years prior to presentation for adjustment. If you have no proof of purchase date, tires manufactured five (5) or more years prior to presentation are not covered.
- This limited warranty is applicable only in the United States and Canada, and any tire used or equipped on a vehicle registered or operated outside the United States and Canada are not covered by this warranty.
- Tire branded or marked "Non-Adjustable" (N/A) or "Blemished" (Blem), or previously adjusted.

FAILURE, DAMAGE, OR IRREGULAR WEAR DUE TO:

- Accident or vandalism, improper misalignment, wheel imbalance, faulty shocks or brakes;
- Mechanical condition of vehicle, including misalignment, wheel imbalance, faulty shocks or brakes;
- Misapplication of tire, use of improper inner tube;
- Alteration of the tire or addition of alien material or transfer from one vehicle to another; and

- Radial truck tire failed due to faulty retreading or material.
- Cost of mounting and balancing service except as noted above.
- Loss of time or use, inconvenience, or any incidental or consequential damages.
- Material added to a tire after leaving a factory producing Duratum/Dynacargo tires: (example: tire fillers, sealants, or balancing substances). If the added material is the cause of the tire being removed from service, the tire will not be adjusted.
- Loss of time, inconvenience, loss of use of vehicle, incidental or consequential damage.

YOUR LEGAL RIGHTS

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusions may not apply to you.

No representative or dealer has authority to make any representation, promise, or agreement on behalf of Duratum/Dynacargo, except as stated herein.

Any tire, no matter how well constructed, may fail in service or otherwise become unserviceable due to conditions beyond the control of the manufacturer. Under no circumstances is this warranty a representation that a tire failure cannot occur.

This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

This limited warranty is applicable only in the United States and Canada.

END OF WARRANTY

A tire has delivered its full original tread life and the new tire coverage of this warranty ends when the treadwear indicators become visible, or five (5) years from the date of original tire manufacture or new tire purchase date. (Without proof of purchase, date of manufacture will be used to determine age.) Casings may continue to be warranted beyond the new tire coverage. Please refer to the Radial Casing Provision for warranty details on casings.

THE DURATUM/DYNACARGO RADIAL CASING'S PROVISION

Truck Tire Casings will be warranted against defects in workmanship or material through a period of six (6) years from the date of the casings DOT serial number or proof of purchase, if available, whichever comes first. If a Duratum/Dynacargo truck tire dealer examines a casing and finds such a defect, Duratum/Dynacargo will reimburse the owner for the casing according to the following schedule:

DURATUM/DYNACARGO CASING VALUES	CASING VALUES (DURATUM/DYNACARGO)
TUBELESS	
9, 10, 11R17.5	\$20.00
9, 10R22.5	\$30.00
11R22.5, 24.5	\$55.00, \$60.00
12.00R24	\$50.00
12R22.5, 24.5	\$60.00
TUBELESS LOW PROFILE	
215, 235/75R17.5	\$15.00
225, 245, 265, 285/70R19.5	\$20.00
245, 265/75R22.5	\$15.00
255, 275/70R22.5	\$55.00
295/75R22.5	\$55.00
295/80R22.5	\$55.00
285/75R24.5	\$60.00
315/80R22.5	\$55.00
385, 425, 445/65R22.5	\$65.00
TUBE TYPE	
9.00R20	\$30.00
10.00R20	\$40.00
11.00R20	\$40.00
12.00R20	\$40.00

6 YEAR 2 RETREAD RADIAL CASING WARRANTY

Effective November 1, 2018, all Duratum/Dynacargo casings with a DOT manufactured date as of week 44 of 2018 will be warranted for workmanship and materials at 100% through the first and second retread for a period of six (6) years from the manufactured date indicated by the DOT number.

SAFETY WARNINGS

Serious injury or property damage may result from:

- TIRE FAILURE DUE TO UNDERINFLATION/ OVERLOADING. Follow the owner's manual or tire placard in vehicle.
- TIRE FAILURE DUE TO EXCESSIVE HIGH SPEED. Follow the owner's manual or tire placard in vehicle.
- EXPLOSION OF TIRE/RIM ASSEMBLY DUE TO IMPROPER MOUNTING. Only specially trained persons should mount tires.
- FAILURE TO MOUNT RADIAL TIRES ON APPROVED RIMS.
- FAILURE TO DEFLATE SINGLE OR DUAL ASSEMBLIES COMPLETELY BEFORE DISMOUNTING.
- TIRE SPINNING. On slippery surfaces such as snow, mud, ice, etc., do not spin tires in excess of 35 mph (55 kph), as indicated on the speedometer. Personal injury and severe damage may result from excessive wheel spinning, including tire disintegration or axle failure.

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